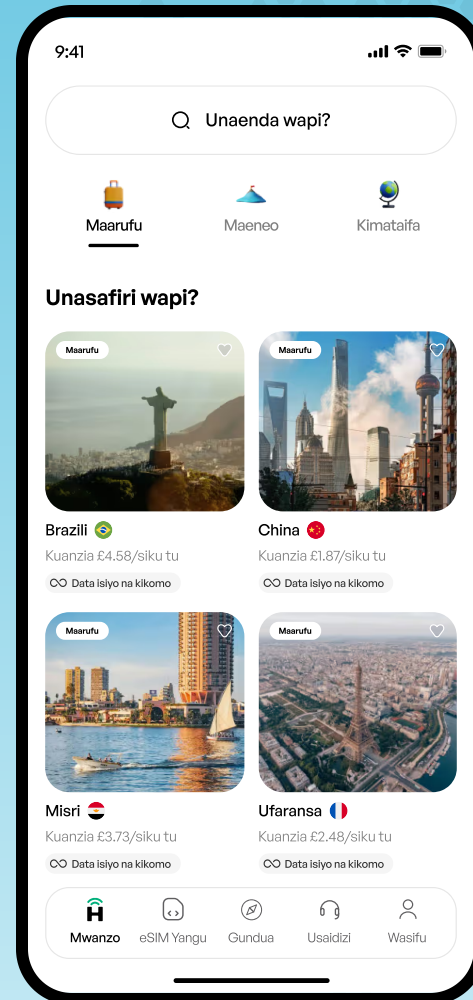




HelloRoam



Jinsi ya kuwasha eSIM yako ya HelloRoam kwenye **Android**

① Sakinisha kabla ya safari yako na **washa** ukifika tu unakoenda.



1. Usakinishaji

3



1.1. Usakinishaji wa mkono

4



1.2. Usakinishaji wa msimbo wa QR

8



2. Kuwasha

12



3. Thibitisha muunganisho wako

15



4. Msaada

16



Sakinisha eSIM yako kwa mkono kwa kuingiza misimbo tunayokutumia kwa barua pepe au kwa kuskani msimbo wa QR kutoka kifaa kingine. Chagua chaguo linalokufaa.

Unaweza kusakinisha eSIM yako

- 01 Kwa mkono kwa kunakili na kubandika misimbo ya usakinishaji au
- 02 Kwa kuskani msimbo wa QR.



Chaguo 1

1.1 Usakinishaji wa mkono

Nakili tu na ubandike misimbo tuliyokutumia kwa barua pepe.
Hii ni bora ikiwa huna kifaa kingine.

Ingiza msimbo wa uwashaji

Ili kuongeza eSIM kwa mkono, ingiza msimbo wa uwashaji uliotolewa na mtoa huduma wako.

Anwani ya SM-DP+

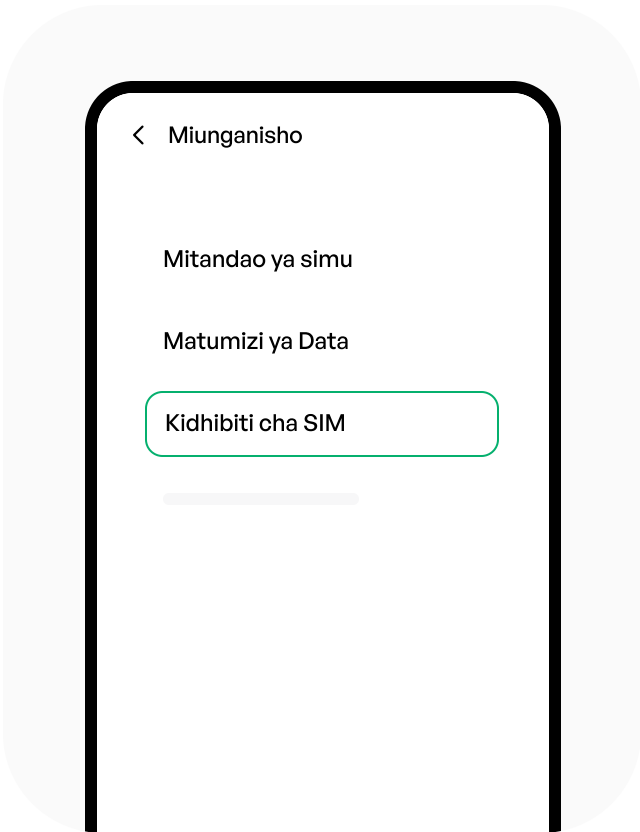
Endelea



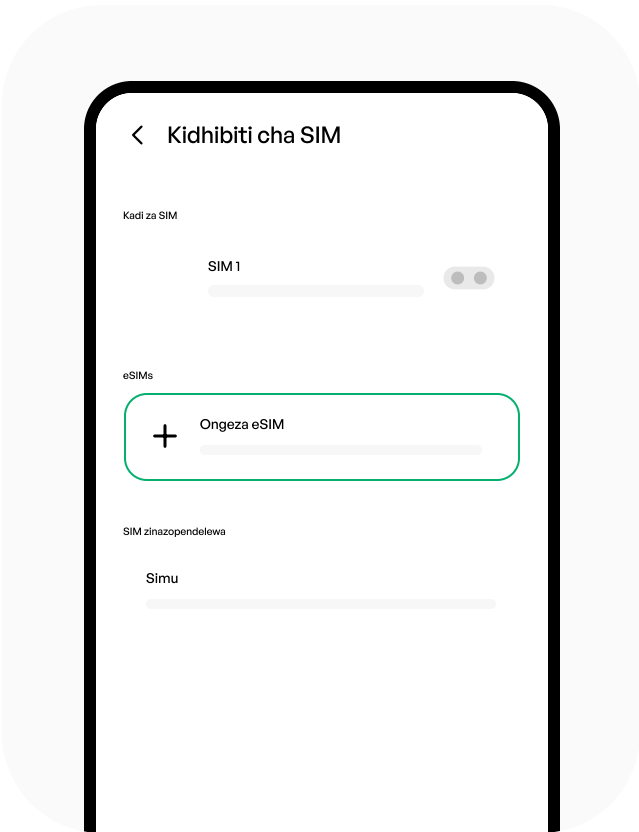
Chaguo 1

1.1. Usakinishaji wa mkono

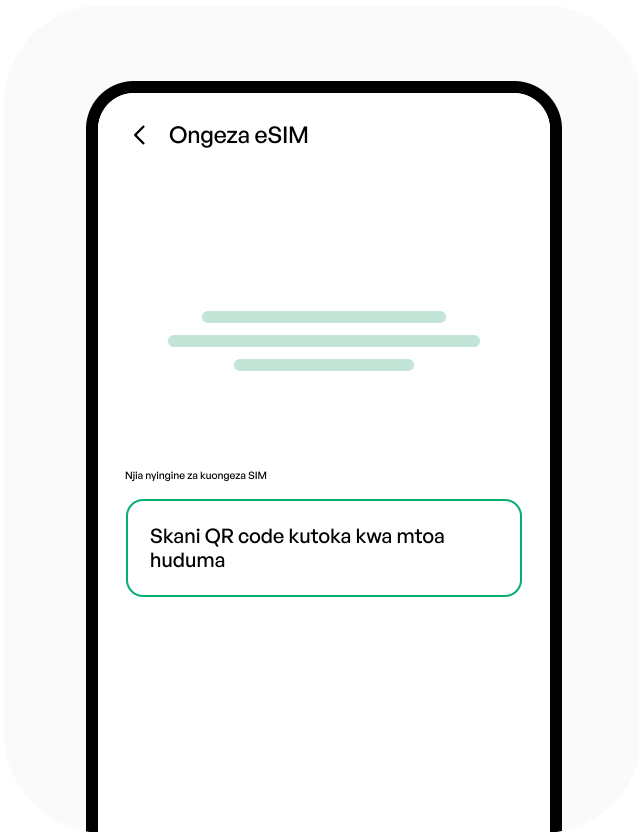
 Nenda kwenye mipangilio



1. Nenda kwenye Miunganisho



2. Chagua Ongeza eSIM

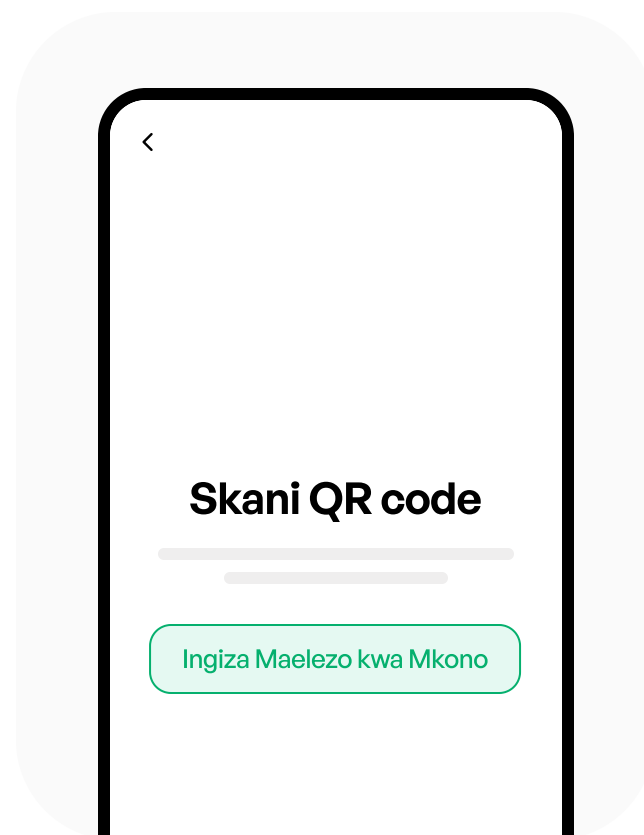


3. Chagua Skani QR code

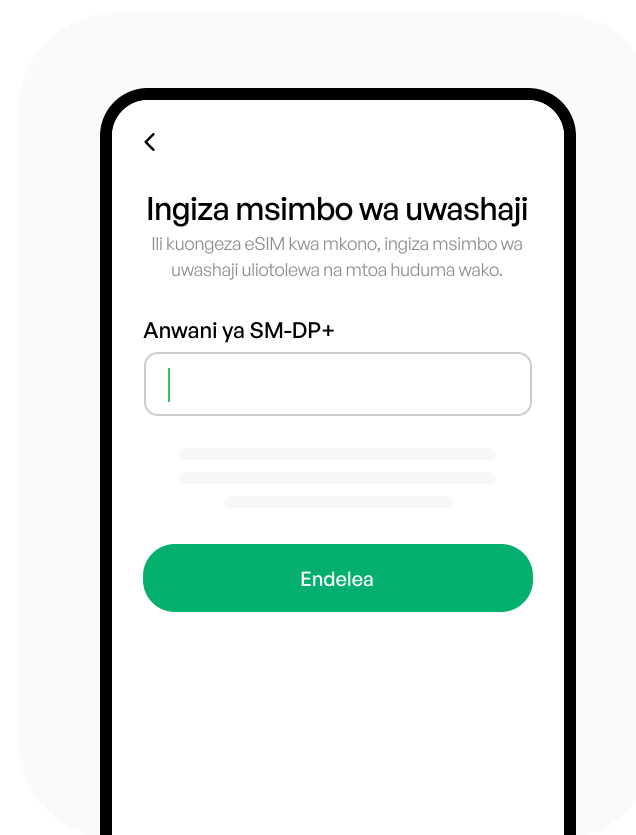


Chaguo 1

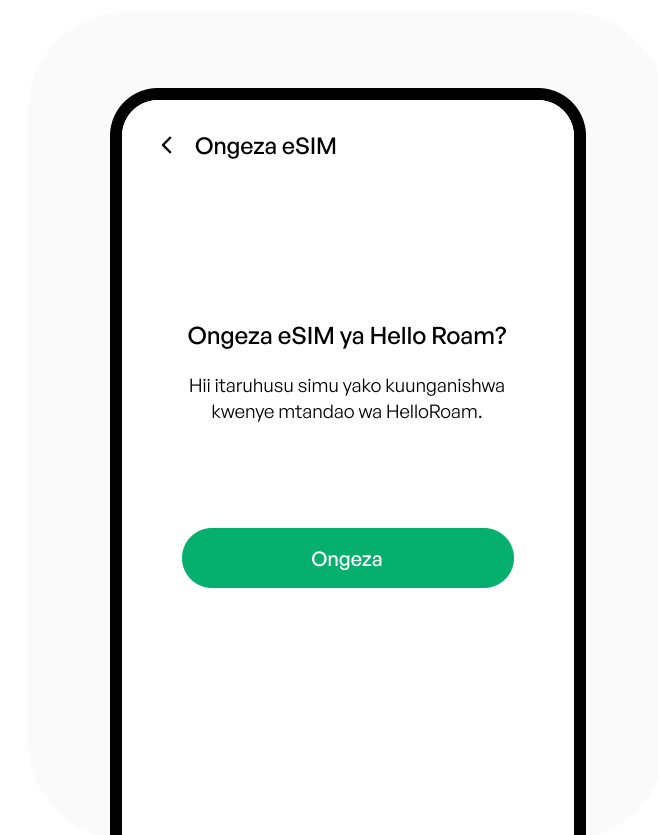
1.1. Usakinishaji wa mkono



4. Gusa Ingiza Maelezo kwa Mkono



5. Bandika misimbo tuliyotuma kwa barua pepe yako, na gusa Unganisha.

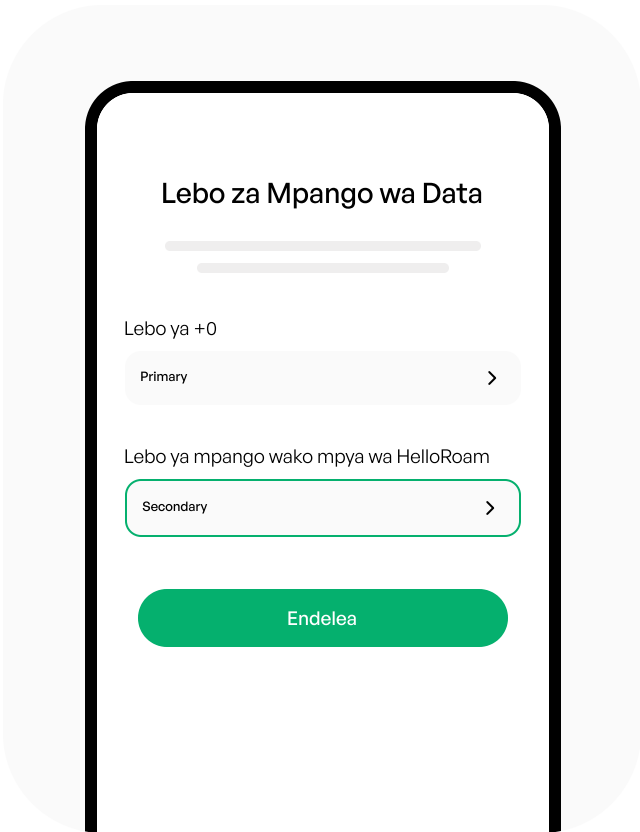


6. Gusa Ongeza na usubiri. Usakinishaji umekamilika, gusa Imekamilika

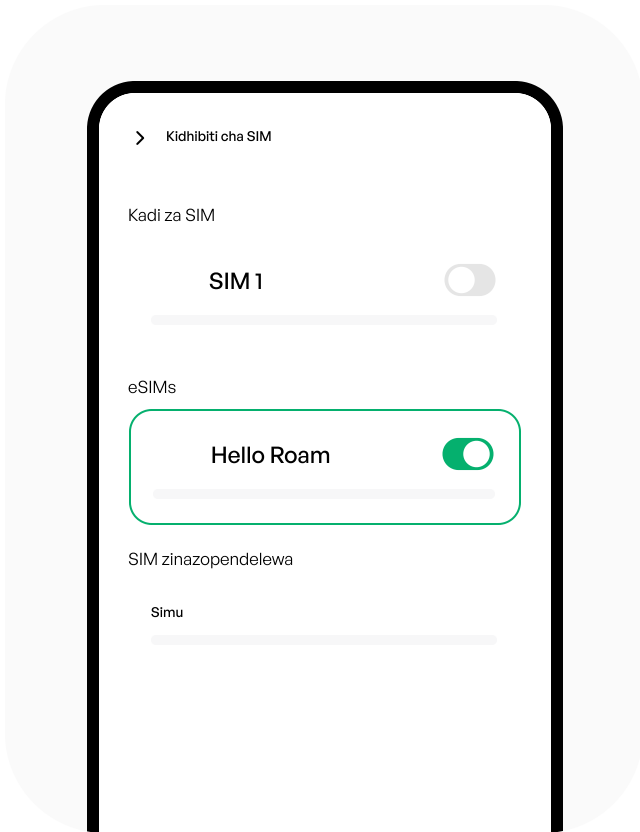


Chaguo 1

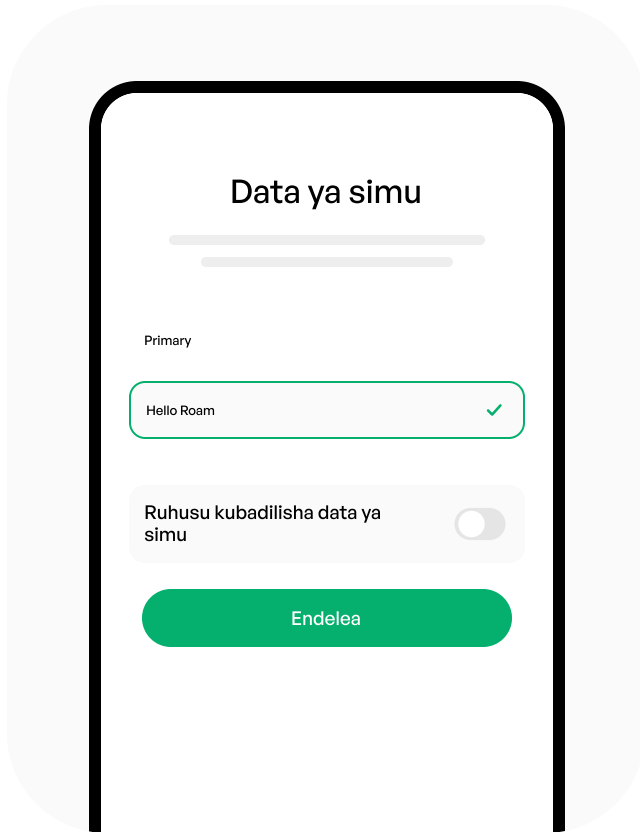
1.1. Usakinishaji wa mkono



7. Chagua eSIM yako mpya ya HelloRoam na uipe jina jipya. Kisha gusa Endelea.



8. Chagua Primary kama mstari wako wa chaguo-msingi na ugusa Endelea.



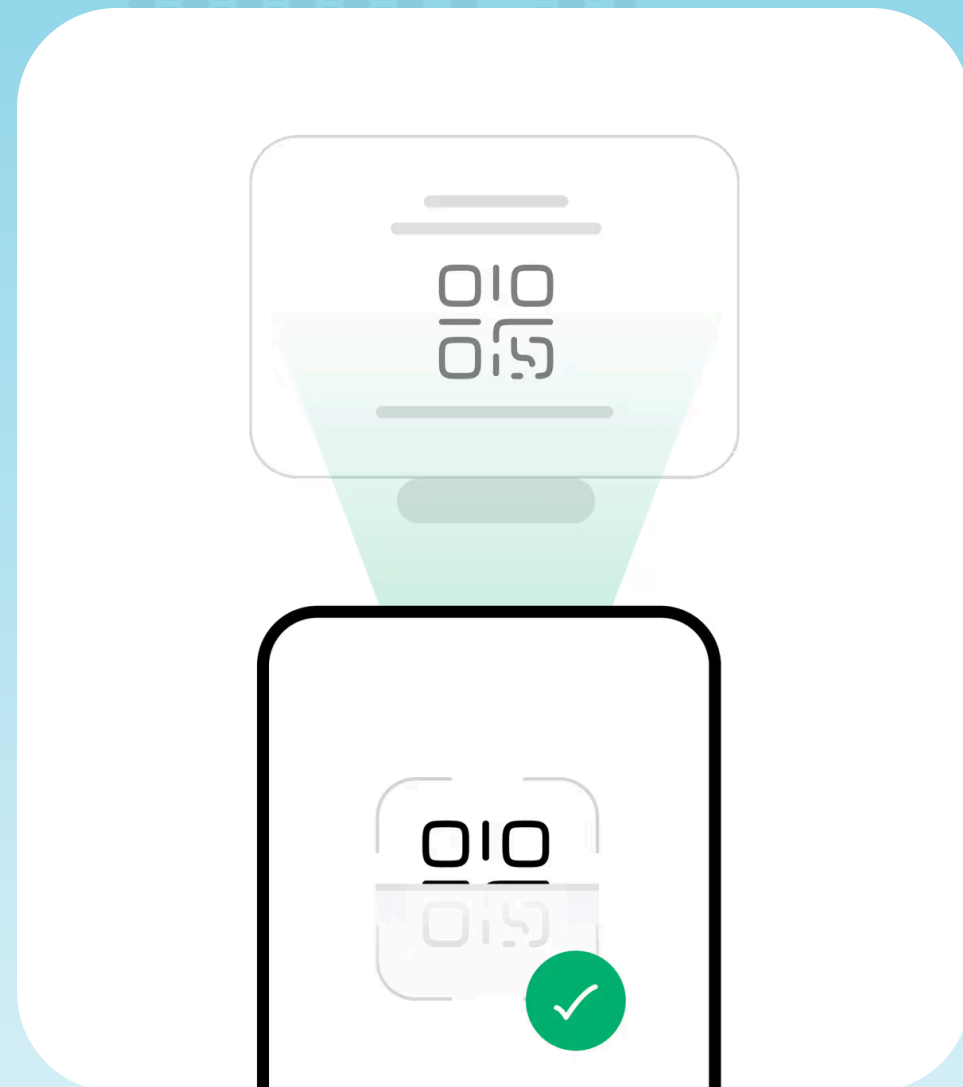
9. Chagua HelloRoam kama mstari wako wa Data ya simu na ugusa Endelea.



Chaguo 2

1.2. Usakinishaji wa QR

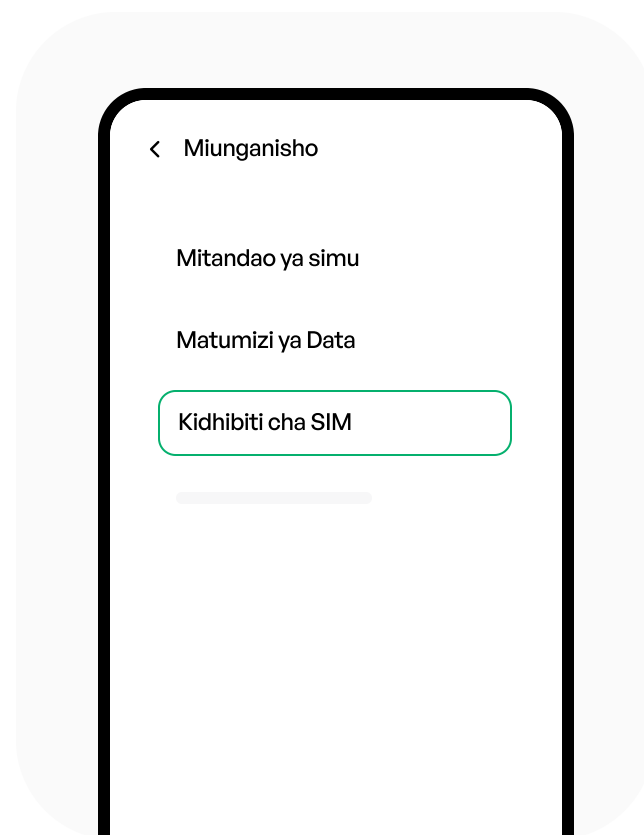
Chagua chaguo hili ikiwa una msimbo wa QR uliochapishwa au kwenye kifaa kingine ili kuuskani kutoka simu yako.



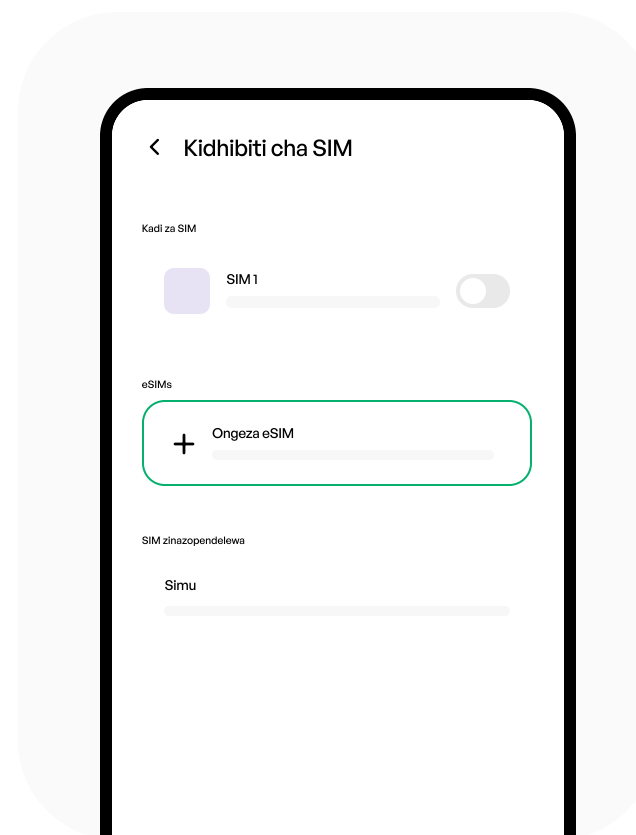
Chaguo 2

1.2. Usakinishaji wa QR

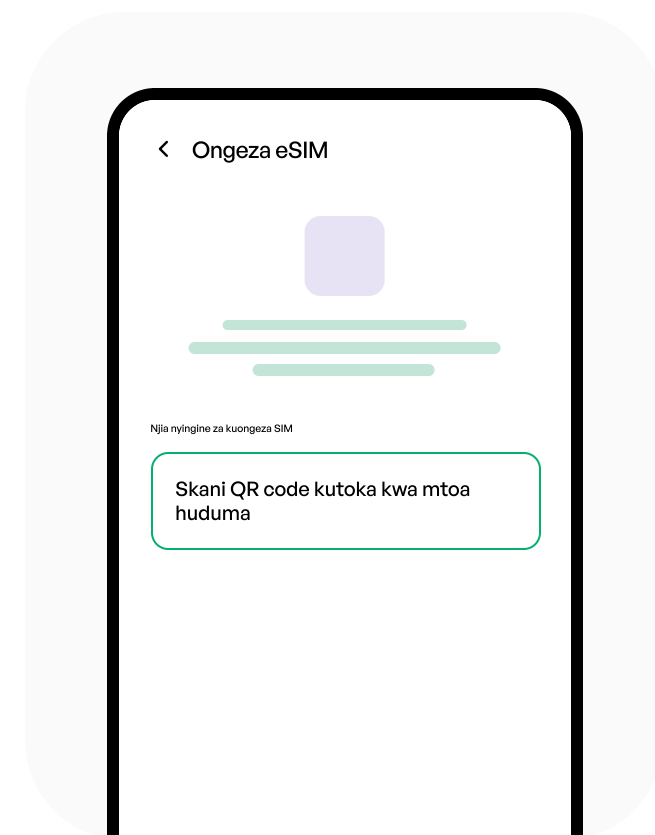
 Nenda kwenye mipangilio



1. Nenda kwenye Miunganisho



2. Chagua Ongeza eSIM



3. Chagua Skani QR code

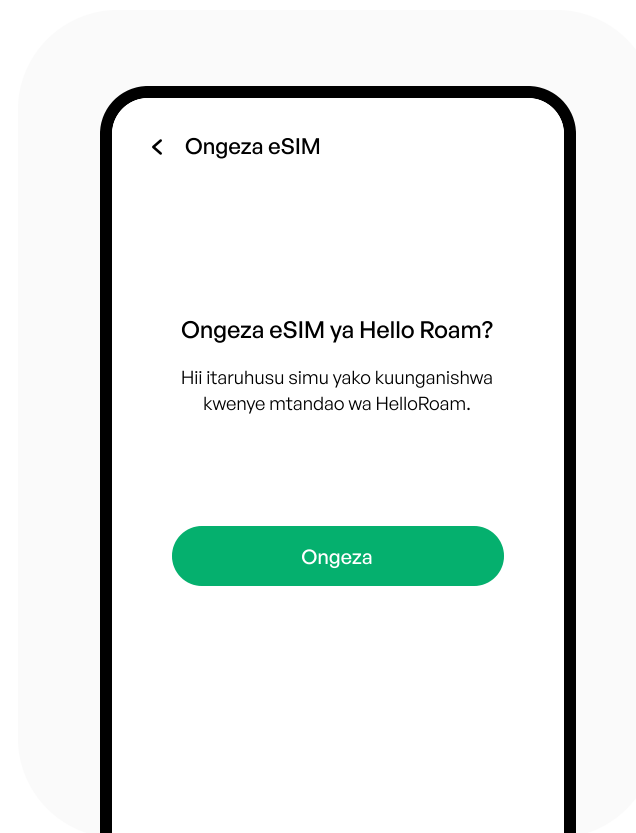


Chaguo 2

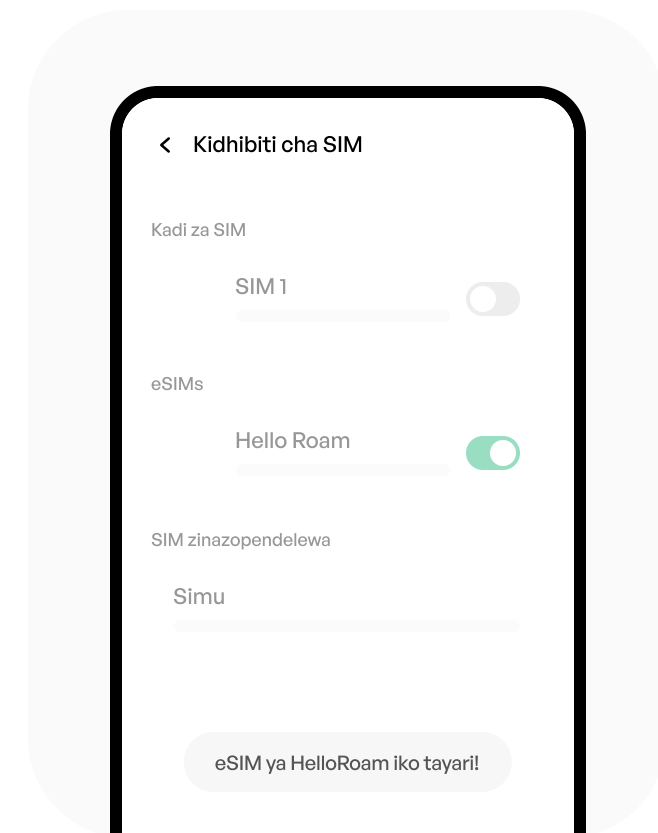
1.2. Usakinishaji wa QR



4. Skani QR code kutoka kwa mtoa huduma wako

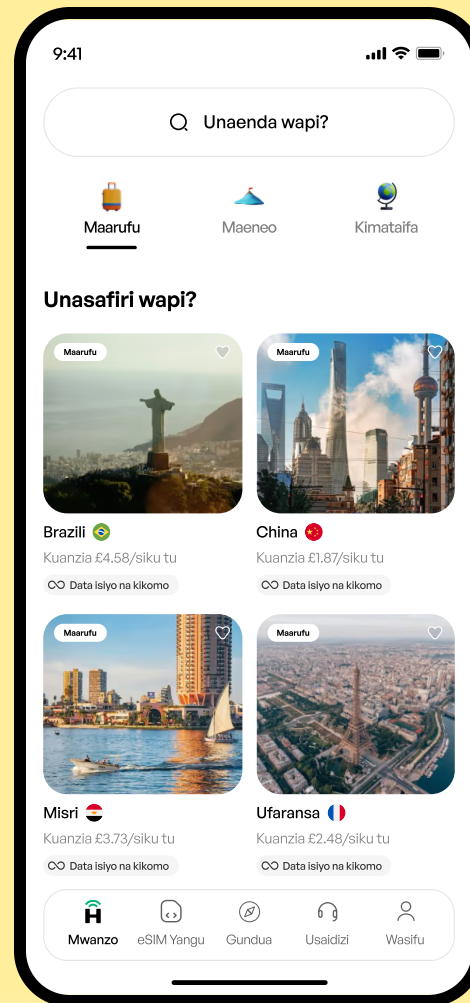


5. Gusa Ongeza na usubiri. Usakinishaji umekamilika, gusa Imekamilika.



6. Usakinishaji wako wa HelloRoam umekamilika, gusa Imekamilika.





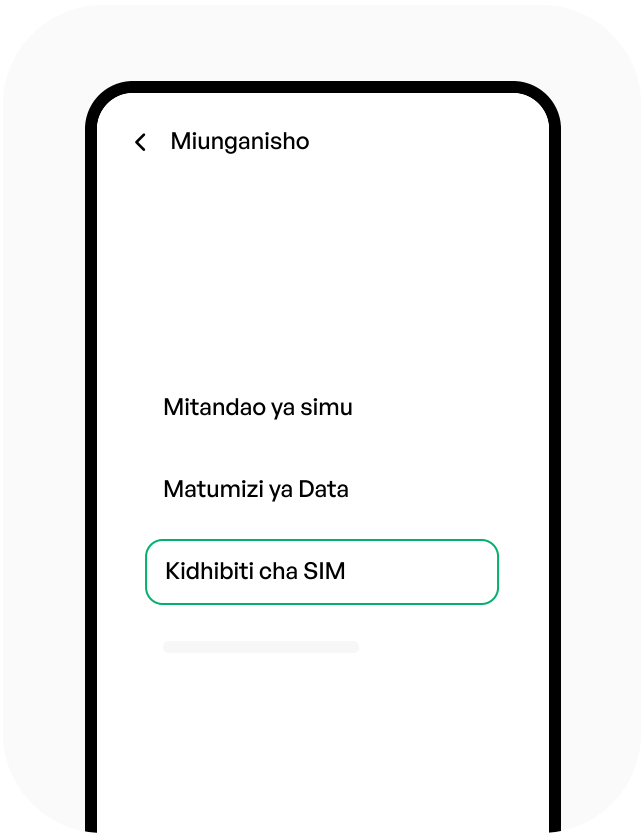
2 Kuwasha

Washa ukifika tu unakoenda.

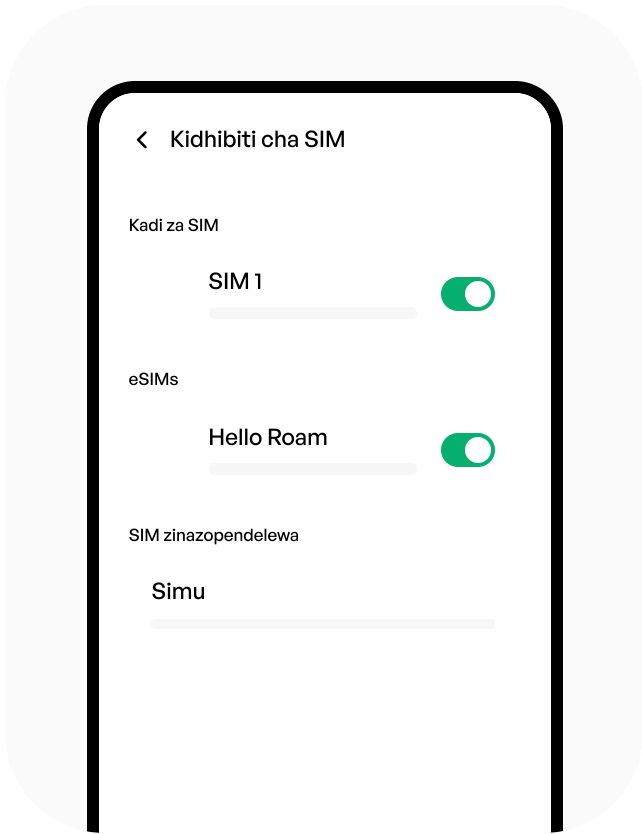


Chaguo 1

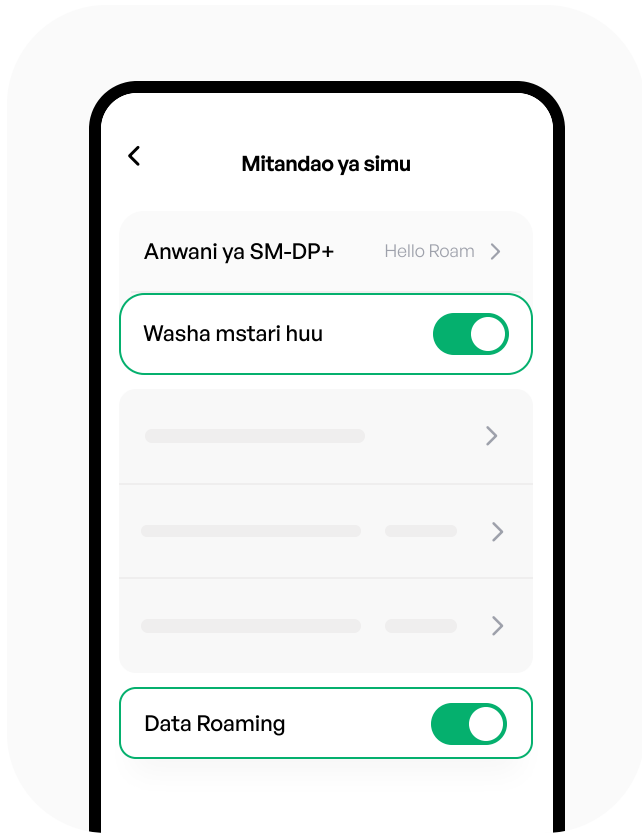
2. Kuwasha



1. Nenda kwenye Miunganisho



2. Chagua HelloRoam eSIM



3. Nenda kwenye mitandao ya simu na uwashe Data Roaming



3 Thibitisha muunganisho wako

01

Njia moja ni kuthibitisha kwamba aikoni ya mtandao kwenye upau wa juu wa simu yako ina angalau pau moja.

02

Pia, unaweza kwenda kwenye **Mipangilio** → **Miunganisho** → **Mitandao ya simu** na uchague **HelloRoam eSIM** ili kuthibitisha kwamba kitufe cha **Data Roaming** kimewashwa.



4 Unahitaji msaada wowote?

Pata majibu ya maswali yanayoulizwa mara nyingi. Pia unaweza kuandika
kwa laini yetu ya Huduma kwa Wateja ya saa 24/7:
support@helloroam.com



Je, ninaweza kusakinisha eSIM bila muunganisho wa intaneti?

Ili kusakinisha eSIM ni muhimu uwe na muunganisho wa Intaneti kupitia mtandao wa Wi-Fi au data ya simu unaokuwezesha kufanya usanidi unaohitajika kwenye simu yako. Kwa sababu hii, tunapendekeza uisakinishe kabla ya kufika unakoenda.

Je, ninaweza kuwasha eSIM bila muunganisho wa intaneti?

Ili kuwasha eSIM, huhitaji kuwa na muunganisho wa Intaneti, kwa sababu kuwasha data roaming kutoka mipangilio ya simu yako kutawasha mpango. Tunapendekeza uwashe mara tu ufikapo unakoenda ili usitumie mpango wako wa data mapema.

Kwa nini ninahitaji intaneti kutumia programu?



Kwaheri, roaming

